GLOBAL TRAINING INSTITUTE

Crisis Control: Mastering Decision Making in Emergencies



GTI - Coordination Office and International Relations (Accredited Programs)

Course Description

The Crisis Control: Mastering Decision Making in Emergencies training course equips professionals with the essential knowledge, skills, and attitudes needed to effectively manage teams and organizations during crises and emergencies. Participants will learn how to make quick decisions under pressure, assess risks, and communicate with various stakeholders to ensure positive outcomes for their organizations and the communities they serve.

Who Should Attend

This course is ideal for a diverse range of professionals, particularly those in leadership roles, including:

- Executives and Entrepreneurs
- Managers and Team Leaders
- Emergency and Crisis Management Professionals
- Project and Programme Management Professionals
- Professionals in Health Care, Public Safety, and Government Agencies

Course Objectives

By the end of this training course, participants will be able to:

- Understand individual and collective psychology as well as organizational dynamics during crises.
- Analyze and make rational decisions before, during, and after emergencies.
- Lead teams and organizations effectively in crisis situations.
- Solve problems and manage emergencies with confidence.
- Apply ethical considerations in crisis leadership.

Course Content

Leadership in Crisis Situations
- Exercising effective leadership under emergency conditions.

Risk Assessment and Management
- Techniques for assessing, prioritizing, and managing risks before, during, and after a crisis.

Rapid Decision-Making
- Strategies for making quick, efficient decisions and knowing when to involve others.

Delegation in Emergencies
- Best practices for effective delegation during high-pressure situations.

Communication with Stakeholders
- Collaborating with legal authorities, media, and other agencies during a crisis.

Crisis Management Operations
- Conducting effective emergency and crisis management operations.

Understanding Organizational Dynamics
- The influence of individual and collective psychology in crisis settings.

Problem-Solving Techniques
- Methods for identifying and resolving issues in emergency scenarios.

Ethical Leadership in Crises
- Understanding the role of ethics in decision-making during emergencies.

Post-Crisis Evaluation
- Assessing responses and outcomes to improve future crisis management strategies.