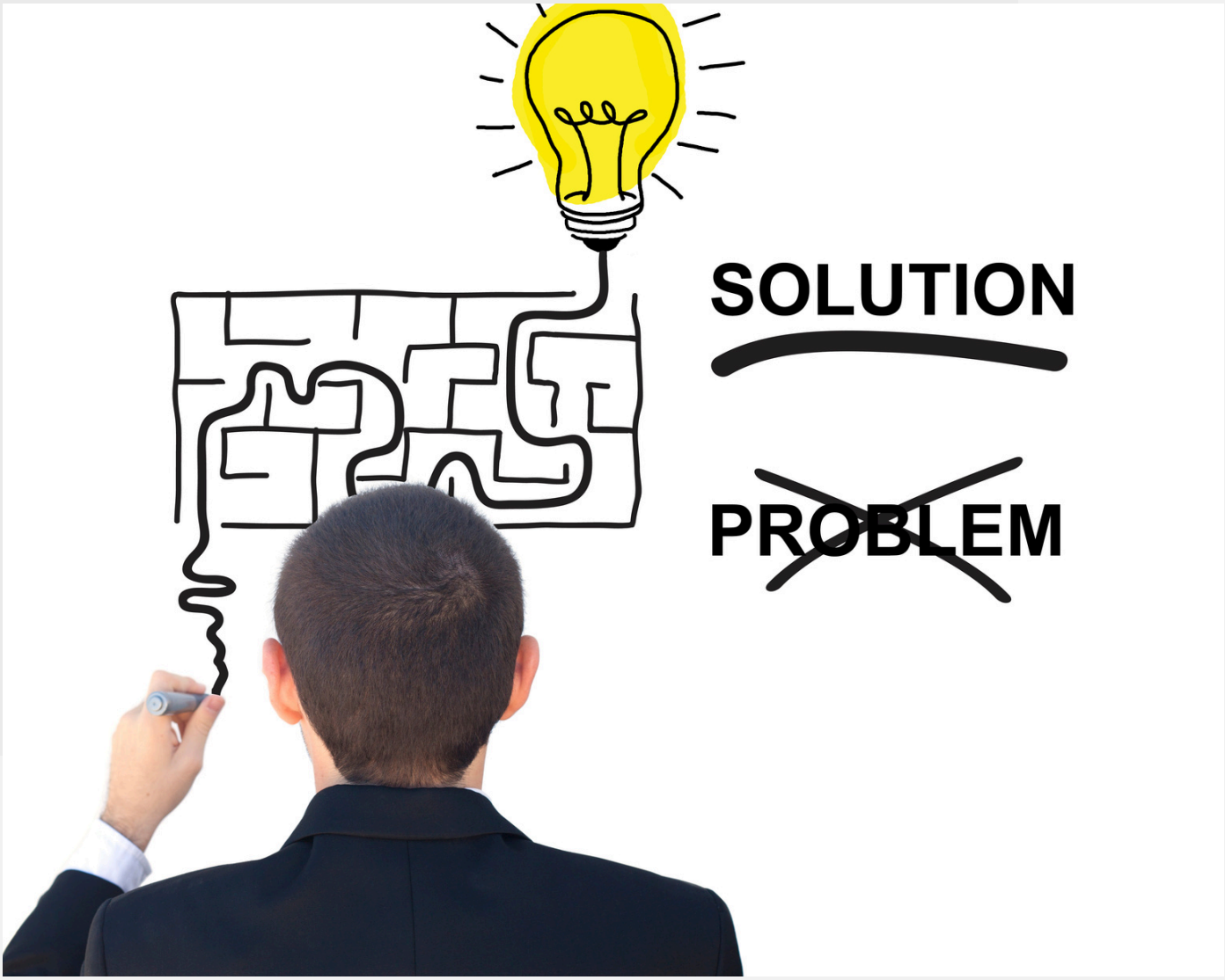
GLOBAL TRAINING INSTITUTE

Creative Problem Solving and Decision Making



GTI - Coordination Office and International Relations (Accredited Programs)

Course Description

The Creative Problem Solving and Decision Making course equips participants with essential skills to tackle both simple and complex problems effectively. By exploring various decision-making processes and creative problem-solving techniques, participants will learn to approach challenges with confidence and develop rational strategies for resolution. This course emphasizes the importance of critical thinking and creativity in making informed decisions that can significantly impact both professional and personal lives.

Who Should Attend

This course is designed for:

- Managers and Supervisors
- Administrators
- Business Professionals seeking to enhance their problem-solving and decision-making abilities
- Anyone interested in improving their critical thinking skills and applying them in real-world situations

Course Objectives

By the end of this training course, participants will be able to:

- Develop and enhance skills in decision-making, critical thinking, and creative problem-solving.
- Apply rational approaches to effectively solve problems and make informed decisions.
- Utilize both traditional and innovative techniques to identify root causes and generate viable solutions.
- Practice essential tools for effective decision-making in various contexts.
- Leverage creativity and lateral thinking as valuable business tools.

Course Content

Understanding Decision-Making Processes

- Overview of the decision-making cycle and its importance in problem-solving.

Critical Thinking Frameworks

- Techniques for enhancing critical thinking skills to analyze situations effectively.

Creative Problem-Solving Techniques

- Methods for fostering creativity in generating solutions to complex problems.

Identifying Root Causes

- Tools for identifying underlying issues that contribute to challenges.

Traditional vs. Innovative Approaches

- Exploring conventional decision-making methods alongside creative strategies.

Utilizing Lateral Thinking

- Techniques for thinking outside the box to discover unique solutions.

Group Decision-Making Dynamics

- Understanding the role of collaboration and group dynamics in decision-making.

Evaluating Options and Outcomes

- Strategies for assessing alternatives and predicting potential consequences.

Practical Decision-Making Tools

- Hands-on practice with decision-making frameworks and tools.

Anticipating and Mitigating Risks

- Techniques for proactive problem-solving and anticipating potential challenges.