5-DAY INTENSIVE TRAINING WORKSHOP

Certified Crisis Management Professional (CCMP)

Lead confidently and respond effectively in times of crisis.



GLOBAL TRAINING INSTITUTE

Course Description

The **Certified Crisis Management Professional (CCMP)** program prepares professionals to handle emergencies that can disrupt critical operations. The course covers how to plan ahead, respond quickly, and recover effectively from crises such as natural disasters, industrial accidents, cyberattacks, or major system failures. Participants will gain practical tools to assess risks, manage incidents, communicate with stakeholders, and improve organizational resilience using current technologies and global standards.

Who Should Certify

This certification is ideal for:

- Crisis and Emergency Managers
- Safety, Security, and Risk Officers
- Business Continuity and Resilience Professionals
- Plant and Operations Managers
- HSE Leaders in sectors like energy, petrochemicals, transport, utilities, and manufacturing
- Anyone responsible for crisis planning, coordination, and response

Course Objectives

Upon completion of this certification, participants will be able to:

- Build and implement a complete crisis management plan based on ISO 22301
- Identify and assess major threats and weaknesses in operations
- Communicate effectively during a crisis with all key stakeholders
- Organize and lead simulations and drills to test preparedness
- Apply incident command system (ICS) for emergency response coordination
- Conduct post-crisis evaluations to improve future response
- Use modern tools like AI, GIS, and digital dashboards for real-time decision-making
- Understand legal and reputational risks during crisis situations

Course Content

Module 1: Crisis Management Fundamentals

- What is a crisis? – key types and impact on infrastructure
- How crisis management has evolved
- Overview of standards and regulations (ISO 22301, OSHA, Seveso III)
- Linking crisis management to business continuity and risk management
- Understanding new threats: cyber, climate, supply chain, geopolitical

Module 2: Risk Readiness and Planning

- Risk scanning and early warning systems
- How to assess vulnerabilities and consequences
- Planning for worst-case scenarios (e.g., explosions, outages, spills)
- Writing emergency response plans and SOPs
- Planning resources, teams, and coordination agreements

Module 3: Crisis Response and Command

- Building a crisis response team and command center (EOC)
- Using the Incident Command System (ICS) for organized response
- Making fast and sound decisions under pressure
- Sharing real-time information and keeping a clear picture of the situation
- Working with fire, police, environmental agencies, and regulators
- Managing media, social platforms, and public messaging

Module 4: Recovery and Improvement

- Returning operations to normal after a crisis
- Supporting employees and dealing with trauma
- Inspecting damage and repairing systems safely
- Learning from the event (After-Action Review, RCA)
- Setting performance indicators and improving response plans

Module 5: New Tools and Trends

- Using AI and data analysis to predict and prevent incidents
- Applying GIS and drones for situational awareness
- Exploring blockchain for secure supply chain visibility
- Using digital twins to simulate crisis scenarios
- Strengthening cyber and physical security
- Building a culture of readiness through leadership, training, and drills

Certificate Accreditations

The Certificate **Certified Crisis Management Professional (CCMP)** course equips participants with key skills and knowledge for career success. It enhances credibility and provides insights into industry standards. Through theory and practical application, it prepares individuals for real-world challenges, offering expert instruction and networking opportunities.

This course will be accredited by one of the following organizations. Please contact us for more information.

Cambridge Training College Britain

INSTITUTE OF SUPPLY CHAIN MANAGEMENT MENA

IBIU UNIVERSITY



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